

## FREQUENTLY ASKED QUESTIONS (FAQ) – FILING COMPLAINTS WITH THE NEC

### Who may file a complaint?

Any Liberian citizen who has observed a violation of the election laws or election regulations.

### Against whom may a complaint be filed?

A complaint may be filed against any person, political party, candidate/s, representative/s of political parties and candidate/s, the NEC or any electoral official

### What is the time-limit for filing complaints?

Complaints must be filed within 72 hours (three days) of the happening of the incident/event.

### How should you file a complaint?

Complaints must be in writing on the complaint form which can be obtained from the County Electoral Magistrate and the offices of the NEC

A separate form must be completed for each incident.

### Where should you file a complaint?

At the office of the County Election Magistrate where the incident occurred or the offices of NEC.

### What information must you provide in the complaint form?

- A written explanation outlining the conduct complained of,
- Details of where it occurred,
- Particulars of who was involved (if the person/s, parties can be identified), and

- You must also make sure that you **sign and date** the complaint form.

### What must the person receiving the complaint do?

Issue you with a signed receipt stating the date and time the complaint was received

### What happens if you do not receive a signed receipt of the complaint?

The complaint is regarded as having not been received by NEC

### What does NEC do after receipt of the complaint?

- If NEC decides to accept or reject the complaint it must resolve the complaint within 7 (seven) days
- NEC must inform you of the date of a hearing within 3 (three) days of its decision to accept the complaint
- The hearing is to be held not later than 5 (five) days after NEC receives the complaint
- After a hearing on a complaint, NEC must give its decision within 3 (three) days of the hearing

### What can you do if a complaint is rejected by the NEC?

- If a complaint is rejected wholly you may appeal to the Supreme Court
- You must notify NEC of your intention to appeal by delivering a written notice of appeal to NEC 3 (three) days before petitioning Supreme Court

- If you do not receive a written response from NEC before the end of the 3 (three) days you may proceed to court
- If NEC indicates that it intends reviewing its decision, it must inform you in writing within 3 (three) days of this decision
- If you are still dissatisfied with NEC's decision, you may appeal to the Supreme Court not later than 2 (two) days after you are informed of this decision.